
Online Banking Transfer Function User Guide



Please select the transaction type you would like to proceed:

Foreign
Exchange

Your HSBC
Credit Card
Payment

TWD transfer-
Saved Payee

TWD transfer-
Non-saved
Payee

Global Transfers
(Transfer to your
Overseas HSBC
Account)

Other Foreign
Currency
Transfer

Foreign Exchange – Step1: Select the Account to Transfer the Funds From

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

TWD Savings Account
TWD 13,347

Available balance TWD 13,347

To

Select an option

Your accounts or someone from your payee list
Transfer between your own accounts or send money to someone from your payee list.

New transfer to a person
Send money to someone for the first time. You'll need their bank details for this.

Back to your accounts

Please choose the account you would like to transfer from.

1. Select the account you wish to transfer the funds **From**.
2. Select **'Your accounts or someone from your payee list'** to transfer between your HSBC accounts.

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Foreign Exchange – Step2: Select the Account to Transfer the Funds To

Choose your account or payee

Filter: All accounts and payees

- All accounts and payees
- Your domestic accounts
- Your domestic payees
- Non-designated payee
- Non-designated payee
- Non-designated payee

Cancel Continue

Please choose the account you are transferring to.

1. Select ‘Your domestic accounts’ from the filter to refine for the account you wish to transfer funds to.
2. Select the account you wish to transfer funds to.
3. Click on ‘Continue’

Choose your account or payee

Filter: Your domestic accounts

- MULTI CCY Savings CNY 21.46
- MULTI CCY Savings EUR 0.00
- MULTI CCY Savings GBP 0.00
- MULTI CCY Savings HKD 16,000.08
- MULTI CCY Savings JPY 71,557

Cancel Continue

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The screenshot shows a 'TRANSFER' form titled 'Transfer between your accounts'. It includes sections for 'From' (TWD Savings Account, TWD 13,347), 'To' (MULTI GCY Savings, GBP 0.00), and 'Details'. The 'Details' section has fields for 'Amount' (Send: TWD, Receive: GBP), 'Reason' (a dropdown menu), 'Reference (optional)', and 'Date' (09/09/2019). At the bottom, there is an 'Important information' section and a 'Continue' button. Red arrows with numbers 1 through 4 point to the 'Amount' field, the 'Reason' dropdown, the 'Reference' field, and the 'Continue' button respectively.

Please input your foreign exchange details here.

1. Enter the **Amount** you wish to transfer.
2. Select the **Reason** for your transfer.
3. You may leave some **Reference** here which will appear on your statements and transaction history.
4. Click on '**Continue**'.

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Foreign Exchange – Step4: Review

TRANSFER

Review

Please check these details carefully before continuing. Once confirmed, your transfer cannot be recalled.

From
Account: TWD Savings Account

To
Account: MULTI CCY Savings

Details Edit

Amount	Send TWD 500	Receive GBP 13.07
Rate	TWD 1.00 = GBP 0.0261	
Reason	Payment for imported goods	
Extended reason	Payments for loans arranged by payer for import clearance	
Transfer information	Payments for loans of goods arranged by payer for import clearance including payments for loans of private persons.	
Reference	1	
Date	09/09/2019	

ⓘ Please ensure you have reviewed and agree to the exchange rate before confirming your transfer. If you do not accept within the timeframe, a new exchange rate will be provided.

Cancel **Confirm**

Please review your foreign exchange details here.

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click 'Confirm' to submit the transfer.

Are you sure you want to cancel?
Any changes you have made will be lost.

Don't cancel **Cancel**

To cancel the transfer, click 'Cancel' in the 'Are you sure you want to cancel?' pop-up.

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Your HSBC Credit Card Payment - Step1: Select the Account to Pay

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

TWD Savings Account
TWD 13,347

Available balance TWD 13,347

To

Select an option

Your accounts or someone from your payee list
Transfer between your own accounts or send money to someone from your payee list.

New transfer to a person
Send money to someone for the first time. You'll need their bank details for this.

Back to your accounts

Please choose the account you would like to pay for your credit card.

1. Select the account you wish to do the payment **From**. (need to be TWD account)
2. Select **'Your accounts or someone from your payee list'** to make your personal credit card payment.

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Your HSBC Credit Card Payment– Step2: Select the Credit Card to you Wish to Pay

Choose your account or payee

Filter

All accounts and payees

All accounts and payees

006- Your domestic accounts

006- Your domestic payees

Non-designated payee

Non-designated payee

Non-designated payee

Cancel Continue

Please choose the Credit Card you wish to pay.

1. Select **'Your domestic accounts'** from the filter to refine for the account you wish to transfer funds to.
2. Select the Credit Card you wish to pay.
3. Click on **'Continue'**.

Choose your account or payee

Filter

Your domestic accounts

MULTI CCY Savings HKD 16,000.08

MULTI CCY Savings JPY 71,557

MULTI CCY Savings USD 3,069.44

Credit Card TWD 0

Credit Card TWD 4,606

Cancel Continue

Menu

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Your HSBC Credit Card Payment– Step3: Transfer Details

TRANSFER

Pay your HSBC Credit Card

From here, you can make payments to your HSBC Credit Card.

From Edit ✓

Account **TWD Savings Account** TWD 13,347
Available balance TWD 13,347

To Edit ✓

Account **Credit Card** TWD 4,606

Details

Amount TWD 100 **1**

Reference (optional)

Your reference will appear on your statements and transaction history. The reference for your credit card payments should be blank.

Date 09/09/2019
We can only make immediate payments to Credit Cards.

Important information

Please make sure there is enough money in your account on the dates selected. You will also need to make sure that the daily limit for your account supports all your requests.
If your request falls on a non-working day, it will be processed the next working day.

Cancel **Continue** **2**

Please input your transaction details here.

1. Enter the **Amount** you wish to pay your credit card.
2. Click on **'Continue'**.

Notice: Reference function is not applicable for credit card payment.

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Your HSBC Credit Card Payment – Step4: Review

TRANSFER

Review

Please check these details carefully before continuing. Once confirmed, your payment cannot be recalled.

From
Account: TWD Savings Account

To
Account: Credit Card

Details [Edit](#)

Amount: TWD 100
Date: 09/09/2019
ⓘ Please ensure you have reviewed and agree to the exchange rate before confirming your transfer. If you do not accept within the timeframe, a new exchange rate will be provided.

Cancel **Confirm**

Please review your transaction details here.

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click 'Confirm' to submit the transfer.

Are you sure you want to cancel?
Any changes you have made will be lost.

Don't cancel **Cancel**

To cancel the transfer, click 'Cancel' in the 'Are you sure you want to cancel?' pop-up.

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TWD transfer- Saved Payee – Step1: Select the Account to Transfer the Funds From

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

TWD Savings Account
TWD 13,347

Available balance TWD 13,347

To

Select an option

Your accounts or someone from your payee list
Transfer between your own accounts or send money to someone from your payee list.

New transfer to a person
Send money to someone for the first time. You'll need their bank details for this.

Back to your accounts

Please choose the account you would like to transfer from.

1. Select the account you wish to transfer the funds **From**.
2. Select **'Your accounts or someone from your payee list'** to transfer funds to your local saved payees.

Notice: If you would like to do foreign currency transfer, please refer to the below demos:

- [Transfer to your Oversea HSBC Account](#)
- [Other Foreign Currency Transfer](#)

Notice: If you would like to transfer to do TWD transfer to non-saved payees, please refer to the below demos:

- [TWD transfer-Non-saved Payee](#)

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TWD transfer- Saved Payee– Step2: Select the Account to Transfer the Funds To

Please choose the account you are transferring to.

1. Select '**Your domestic payees**' from the filter to refine for the account you wish to transfer funds to.
2. Select the account you wish to transfer funds to.
3. Click on '**Continue**'.

Choose your account or payee

Filter: All accounts and payees

- All accounts and payees
- 006- Your domestic accounts
- 006- Your domestic payees
- Non-designated payee
- Non-designated payee
- Non-designated payee

Cancel Continue

Choose your account or payee

Filter: Your domestic payees

- Non-designated payee
- Non-designated payee
- Non-designated payee
- Non-designated payee
- Non-designated payee

Cancel Continue

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The screenshot shows a 'TRANSFER' form titled 'Transfer to an existing payee'. It includes a 'From' section with 'TWD Savings Account' and a balance of 'TWD 13,347'. The 'To' section has a 'Payee' field. The 'Details' section contains 'Amount' (TWD), 'Reference (optional)', 'Recurring' (No/Yes), and 'Date' (09/09/2019). At the bottom are 'Cancel' and 'Continue' buttons. Red callouts with numbers 1-6 point to the 'To' field, 'Amount' field, 'Reference' field, 'Recurring' radio buttons, 'Date' field, and 'Continue' button respectively.

Please input your transaction details here.

1. Use **Edit** to change the payee you would like to transfer to.
2. Enter the **Amount** you wish to transfer.
3. If the payee account is a HSBC one, you may leave some **Reference** here which will appear on your statements and transaction history.
4. If you wish to transfer the funds immediately, the **Recurring** radio button will remain defaulted to '**No**' and the current transfer date will be displayed.
5. If you wish to transfer funds on a future date you may enter the future date or select a date from the calendar.
6. Click on '**Continue**'.

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TWD transfer- Saved Payee– Step3.1: Recurring Transfer

The screenshot shows a 'TRANSFER' screen with the following sections and callouts:

- Transfer to an existing payee**: Subtitle and instruction: "From here, you can transfer to someone you've paid before, using your payee list."
- From**: Account selection dropdown showing "TWD Savings Account" with a balance of "TWD 13,347".
- To**: Payee selection dropdown.
- Details**:
 - Amount**: Input field with "TWD" prefix.
 - Reference (optional)**: Input field with a note: "This reference will appear on your statements and transaction history."
 - Recurring**: Radio buttons for "No" and "Yes". Callout 1 points to the "Yes" option.
 - Frequency**: Dropdown menu with "Please select". Callout 2 points to the dropdown.
 - Date**: Date picker with "DD/MM/YYYY" format. Callout 3 points to the date field.
 - Number of transfers**: Input field with "Maximum of 999". Callout 4 points to the input field.
 - Final amount**: Input field with "TWD" prefix and a note: "Please complete if your final amount differs." Callout 5 points to the input field.
- Important information**: Text regarding CNY transfer limits.
- Buttons**: "Cancel" and "Continue" buttons. Callout 6 points to the "Continue" button.

Please input your transaction details for recurring transfer here.

1. If you wish to set-up a recurring transfer, select **Recurring** as 'Yes'.
2. Enter the **Frequency** of transfer.
3. Enter the start **Date** of transfer.
4. Enter the **number of recurring transfers** you wish to set-up .
5. Input the **Final Amount** if the final recurring transfer amount differs from the one entered before.
6. Click on '**Continue**'.

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TRANSFER

Review

Please check these details carefully before continuing.

From

Account TWD Savings Account

To

Payee

Details Edit

Amount	TWD 5,000
Recurring	Yes
Frequency	Monthly
Effective Date	10/09/2019
Number of transfers	12
Final amount	TWD 10,000

Important information

If your request falls on a non-working day, it will be processed the next working day.

Future transfers will be performed in the evening before your requested transfer date. For example: If you plan to perform the transfer on April 10, please set up the future transfer date to April 9.

Transfer limit of non-designated account, per transfer is TWD300,000, the daily transfer limit is TWD500,000, the monthly transfer limit is TWD1,000,000.

If your future transfer exceeds your daily transfer limit of non-designated accounts, please set up designated account limits in advance. If you have insufficient funds on the day of your transfer, it will be declined.

We will attempt to make your transfer each day for 3 working days. If your request fails 3 times, your transfer will be cancelled.

Cancel Confirm

Please review your transaction details here

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click '**Confirm**' to submit the transfer.

Are you sure you want to cancel?
Any changes you have made will be lost.

Don't cancel Cancel

To cancel the transfer, click '**Cancel**' in the '**Are you sure you want to cancel?**' pop-up.

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TWD transfer- Non-Saved Payee – Step1: Select the Account to Transfer the Funds From

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

TWD Savings Account
TWD 13,347

Available balance TWD 13,347

To

Select an option

Your accounts or someone from your payee list
Transfer between your own accounts or send money to someone from your payee list. >

New transfer to a person
Send money to someone for the first time. You'll need their bank details for this. >

Back to your accounts

Please choose the account you would like to transfer from.

1. Select the account you wish to transfer the funds **From**.
2. Select **'New transfer to a person'** to transfer funds to your local saved payees.

Notice: If you would like to do foreign currency transfer, please refer to the below demos:

- [Transfer to your Oversea HSBC Account](#)
- [Other Foreign Currency Transfer](#)

Notice: If you would like to transfer to do TWD transfer to saved payees, please refer to the below demos:

- [TWD transfer-Saved Payee](#)

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TWD transfer- Non-Saved Payee– Step2: Select the Account Type to Transfer the Funds To

The screenshot shows a web interface for transferring funds. The 'From' section is filled with 'TWD Savings Account' and '006-115547-388'. The 'To' section has a dropdown menu for 'Payee type' with options: 'Please select', 'Non-HSBC account', 'HSBC Account', and 'HSBC Credit Card'. A red arrow labeled '1' points to the dropdown menu, and another red arrow labeled '2' points to the 'Continue' button.

Please choose the account type you are transferring to.

1. Please choose the account type you are transferring to, it could be
 1. **Non-HSBC Account:** If the account you are transferring to is non-HSBC account.
 2. **HSBC Account:** If the account you are transferring to is HSBC account of others.
 3. **HSBC Credit Card:** If the account you are transferring to is HSBC Credit Card of others.
2. Click '**Confirm**' to submit the transfer.

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The screenshot shows the 'TRANSFER' screen for adding a new payee. The 'From' section is pre-filled with 'TWD Savings Account' and 'TWD 13,347'. The 'To' section is for a 'Non-HSBC account'. Fields include Name, Account number (with a note that it must be 4-16 digits long), and Bank code. There is a checkbox for 'Add to your payees'. The 'Details' section includes Amount (pre-filled with 'TWD'), Reference (optional), Recurring (radio buttons for 'No' and 'Yes'), and Date (pre-filled with '09/09/2019'). The 'Additional security required' section shows three steps for using a Security Device and a 'Security code' field. At the bottom are 'Cancel' and 'Continue' buttons.

1. Edit icon for 'To' field

2. Name field

3. Account number field

4. Bank code field

5. Add to your payees checkbox

6. Amount field

7. Reference (optional) field

8. Recurring radio buttons

9. Date field

10. Security code field

11. Continue button

Taking non-HSBC account as example, please input your transaction details here.

1. Use **Edit** to change the payee you would like to transfer to.
2. Enter the **Name or Nickname** of the payee for this transfer. Please note we won't check the name of the account holder you intend to pay. This means even if the name on the account doesn't match, you may transfer the fund.
3. Enter the **Account Number** of the payee for this transfer.
4. Enter the **Bank Code** of the payee for this transfer. You may search it by keywords.
5. If you wish to **add the payee to your payees list**, please click the check box.
6. Enter the **Amount** you wish to transfer.
7. If the payee account is a HSBC one, you may leave some **Reference** here which will appear on your statements and transaction history.
8. If you wish to transfer the funds immediately, the **Recurring** radio button will remain defaulted to '**No**' and the current transfer date will be displayed.
9. If you wish to transfer funds on a future date you may enter the future date or select a date from the calendar.
10. Enter the **Security Code** following the instruction.
11. Click on

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TWD transfer- Non-Saved Payee– Step3.1: Recurring Transfer

Details

Amount: TWD

Reference (optional):
This reference will appear on your statements and transaction history.

Recurring: No Yes **1**


Frequency: Please select **2**

Date: DD/MM/YYYY **3**
This is the start date for a recurring transfer. Your first transfer will be taken on the next working day.

Number of transfers: **4**
Maximum of 999.

Final amount: TWD **5**
Please complete if your final amount differs.

Additional security required

 **Step 1**
Press and hold to turn on your Security Device, then enter your Security Device PIN.

Step 2
When HSBC displays, press and hold until entry screen appears. Please check and enter the last 8 digits of the account number you're adding.

Step 3
Press and use the 6 numbers shown on your Security Device to continue.

Security code: **6**

Cancel Continue **7**

Please input your transaction details for recurring transfer here.

1. If you wish to set-up a recurring transfer, select **Recurring** as 'Yes'.
2. Enter the **Frequency** of transfer.
3. Enter the start **Date** of transfer.
4. Enter the **number of recurring transfers** you wish to set-up.
5. Input the **Final Amount** if the final recurring transfer amount differs from the one entered before.
6. Enter the **Security Code** following the instruction.
7. Click on '**Continue**'.

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TRANSFER

Review

Please check these details carefully before continuing. Once confirmed, your transfer cannot be recalled.

From

Account: TWD Savings Account

To Edit ↗

Payee type: Non-HSBC account

Name: 林品傑 國泰

Account number: [REDACTED]

Bank code: 013 - Cathay United Bank

Details Edit ↗

Amount: TWD 500

Reference:

Recurring: No

Effective Date: 09/09/2019

Important information

If your request falls on a non-working day, it will be processed the next working day.

Future transfers will be performed in the evening before your requested transfer date. For example: If you plan to perform the transfer on April 10, please set up the future transfer date to April 9.

Transfer limit of non-designated account, per transfer is TWD300,000, the daily transfer limit is TWD500,000, the monthly transfer limit is TWD1,000,000.

If your future transfer exceeds your daily transfer limit of non-designated accounts, please set up designated account limits in advance. If you have insufficient funds on the day of your transfer, it will be declined.

We will attempt to make your transfer each day for 3 working days. If your request fails 3 times, your transfer will be cancelled.

Cancel Confirm

Please review your transaction details here.

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click '**Confirm**' to submit the transfer.

Are you sure you want to cancel?

Any changes you have made will be lost.

Don't cancel Cancel

To cancel the transfer, click '**Cancel**' in the '**Are you sure you want to cancel?**' pop-up.

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Global Transfers: Transfer to your Oversea HSBC Account— Step1: Select the Account to Transfer the Funds From

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts

Please choose the account you would like to transfer from.

1. Select the account you wish to transfer the funds **From**. (e.g. your HKD account)
2. Select '**Your accounts or someone from your payee list**'.

Notice: Before conducting the foreign currency transfer via Online Banking, please set the account you are transferring to as pre-designated payee.

If you would like to do foreign currency transfer to an account that is of others or non-HSBC, please refer to the below demos:

- [Other Foreign Currency Transfer](#)

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

MULTI CCY Savings

HKD 5.42

Available balance HKD 5.42

To

Select an option

Your accounts or someone from your payee list

Transfer between your own accounts or send money to someone from your payee list.

Back to your accounts

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Next

Global Transfers: Transfer to your Oversea HSBC Account – Step2: Select the Account to Transfer the Funds To 22

Choose your account or payee

To make a global transfer to your overseas HSBC accounts, please select Your HSBC global accounts.

Your HSBC global accounts



1



China
Multicurrency Exchange
Savings

001-

HKD 1.00

2

Cancel

Continue

3

Please choose the account you are transferring to.

1. Select '**Your HSBC global accounts**' from the filter to refine for the account you wish to transfer funds to.
2. Select the account you wish to transfer funds to.
3. Click on '**Continue**'.

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PAY AND TRANSFER

Transfer between your international accounts

From here, you can transfer between your own accounts within Global View.

From Edit

Account **MULTI CCY Savings** HKD 5,42
Available balance HKD 5.42

To Edit

Account **Hong Kong SAR HKD Current** HKD 25,753.40

Details

Amount **2**

Reason for sending country/territory 3

Reference (optional)

Your reference will appear on your statements and transaction history.

Recurring 4 No Yes

Date 5 6
This can be today or completed later.

Important information

Please make sure there is enough money in your account on the dates selected. You will also need to make sure that the daily transfer limit for your account supports all your requests.

If your request falls on a non-working day, it will be processed the next working day.

1. This remittance service is only applicable for remitting funds to an overseas HSBC branch between accounts of the same name and the same currency.
2. You need to set up designated accounts for HSBC Internet Banking before making the first outward remittance. You can complete the "Pre-defined Account / Payee Account Application Form" (restricted to accounts under the same name) at a HSBC branch or you may download and mail the completed form. The service is available only if you have set up designated accounts.
* The application takes approximately 5 working days to process.
3. During your first usage of this fund transfer service, if the identities of sender and receiver are inconsistent across different countries, HSBC will confirm the consistency of your two identities within two working days. You will not be able to access this service during the confirmation period.
4. A Global Transfer Fee will be applied to each transfer unless you are a Premier customer. The fee incurred will be debited from your account. Please [click here](#) to check the Global Transfer Fee for each currency.
5. For Internet transfers from an account in Taiwan to other countries, remittance amounts must not exceed an equivalent of NTS 500,000 per transaction, and the cumulative remittance transaction per day is limited to the equivalent of NTS 500,000.
6. According to the regulation of competent authority in Taiwan and to avoid the failure of transaction, valid ARC is required for proceeding inward/outward remittance. For the residents of Hong Kong and Macao, please make sure your ARC is valid for declaring the remittance transaction. To update your ARC information to HSBC, please contact Taiwan HSBC Call Centre.

Cancel **Continue** 6

Please input your transaction details here.

1. Use **Edit** to change the payee you would like to transfer to.
2. Enter the **Amount** you wish to transfer.
3. Please select the purpose of transfer by selecting an appropriate option from the '**Purpose for Sending Country/territory**' dropdown.
4. If you wish to transfer the funds immediately, the **Recurring** radio button will remain defaulted to '**No**' and the current transfer date will be displayed.
5. If you wish to transfer funds on a future date you may enter the future date or select a date from the calendar.
6. Click on '**Continue**'.

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PAY AND TRANSFER

Transfer between your international accounts

From here, you can transfer between your own accounts within Global View.

From Edit

Account **MULTI CCY Savings** HKD 102.42
Available balance HKD 102.42

To Edit

Account **Hong Kong SAR HKD Current** HKD 25,656.40

Details

Amount

Reason for sending country/territory

Reference (optional)

Your reference will appear on your statements and transaction history.

Recurring No Yes **1**

Frequency **2**

Date **3**
This is the start date for a recurring transfer. It will be taken on the next working day.

Final transfer Number of transfers Let us further notice

Number of transfers **4**
Maximum of 999

Email address
Your email address will be used by the bank to contact you about your transfer.

Language for notification

Important information

Cancel Continue **5**

Please input your transaction details for recurring transfer here.

1. If you wish to set-up a recurring transfer, select **Recurring** as 'Yes'.
2. Enter the **Frequency** of transfer.
3. Enter the start **Date** of transfer.
4. Enter the **number of recurring transfers** you wish to set-up.
5. Click on '**Continue**'.

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Next

PAY AND TRANSFER

Review

Please check these details carefully before continuing. Once confirmed, your transfer cannot be recalled.

From

Account MULTI CCY Savings

To

Account Hong Kong SAR
HKD Current

Details Edit **1**

Amount HKD 1.00

Reason for sending country/territory OR250 Deposits transfer to abroad for Taiwan Resident

Recurring No

Date 27/08/2019

Important information

1. This remittance service is only applicable for remitting funds to an overseas HSBC branch between accounts of the same name and the same currency.
2. You need to set up designated accounts for HSBC Internet Banking before making the first outward remittance. You can complete the "Pre-defined Account / Payee Account Application Form" (restricted to accounts under the same name) at a HSBC branch or you may download and mail the completed form. The service is available only if you have set up designated accounts.
* The application takes approximately 5 working days to process.
3. During your first usage of this fund transfer service, if the identities of sender and receiver are inconsistent across different countries, HSBC will confirm the consistency of your two identities within two working days. You will not be able to access this service during the confirmation period.
4. A Global Transfer Fee will be applied to each transfer unless you are a Premier customer. The fee incurred will be debited from your account. Please [click here](#) to check the Global Transfer Fee for each currency.
5. For Internet transfers from an account in Taiwan to other countries, remittance amounts must not exceed an equivalent of NT\$ 500,000 per transaction, and the cumulative remittance transaction per day is limited to the equivalent of NT\$ 500,000.
6. According to the regulation of competent authority in Taiwan and to avoid the failure of transaction, valid ARC is required for proceeding inward/outward remittance. For the residents of Hong Kong and Macao, please make sure your ARC is valid for declaring the remittance transaction. To update your ARC information to HSBC, please contact Taiwan HSBC Call Centre.

Cancel **Confirm** **2**

Please review your transaction details here.

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click '**Confirm**' to submit the transfer.

Are you sure you want to cancel?
Any changes you have made will be lost.

Don't cancel **Cancel**

To cancel the transfer, click '**Cancel**' in the '**Are you sure you want to cancel?**' pop-up.

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Other Foreign Currency Transfer– Step1: Select the Account to Transfer the Funds From

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

TWD Savings Account
TWD 13,347

Available balance TWD 13,347

To

Select an option

Your accounts or someone from your payee list
Transfer between your own accounts or send money to someone from your payee list.

New transfer to a person
Send money to someone for the first time. You'll need their bank details for this.

Back to your accounts

Please choose the account you would like to transfer from.

1. Select the account you wish to transfer the funds **From**.
2. Select **'Your accounts or someone from your payee list'** to transfer funds to your local saved payees.

Notice: Before conducting the foreign currency transfer via Online Banking, please set the account you are transferring to as pre-designated payee.

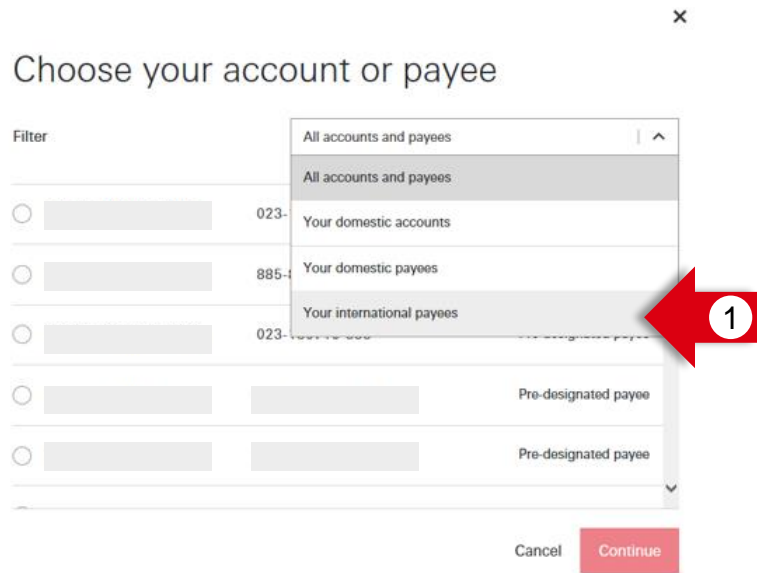
If you want to transfer to an account that is your HSBC account in other countries/territories, please refer to the below demos:

- [Global Transfer: Transfer to your Oversea HSBC Account](#)

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Other Foreign Currency Transfer–Step2: Select the Account to Transfer the Funds To



Choose your account or payee

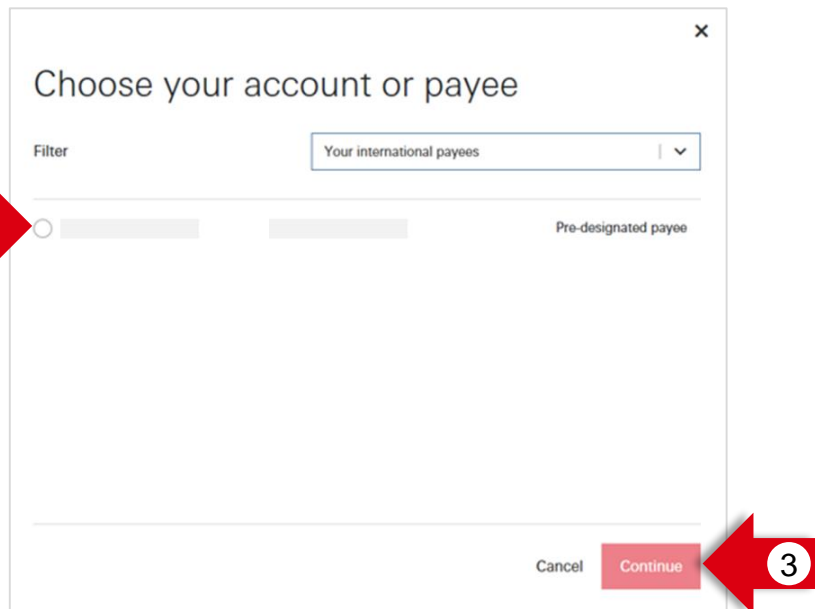
Filter

- All accounts and payees
- All accounts and payees
- Your domestic accounts
- Your domestic payees
- Your international payees
- Pre-designated payee
- Pre-designated payee

Cancel Continue

Please choose the account you are transferring to.

1. Select category from the filter to refine for the account you wish to transfer funds to.
 1. If you wish to transfer funds to accounts of other banks or to international HSBC accounts, please choose **'Your international payees'**.
 2. If you wish to transfer funds to domestic HSBC accounts, please choose **'Your domestic payees'**.
2. Select the account you wish to transfer funds to.
3. Click on **'Continue'**.



Choose your account or payee

Filter: Your international payees

Pre-designated payee

Cancel Continue

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Other Foreign Currency Transfer– Step3: Transfer Details

PAY AND TRANSFER

Transfer to an international payee

From here, you can send money overseas to someone you've paid before, using your payee list.

From Edit ✓ **1**

Account **MULTI CCY Savings** USD 11.29

Available balance USD 11.29

To Edit ✓

Account **Taiwan**

Show payee information ▾ **2**

Details

Amount **USD 1.00** **3**

Who pays fees Fees will be shared

Reason **Existing reason** ▾ **4**

Extended reason /CBC/693/S
More information can be found on [nature codes](#).

Payee reference A/C WITH MIN-CHUAN BRANCH
SWIFT:UWCBTWTP

Date 03/09/2019

Cancel **Continue** **5**

Please input your transaction details here.

1. Use **Edit** to change the payee you would like to transfer to.
2. Enter the **Amount** you wish to transfer.
3. Click to **show payee information**.
4. Select the **Reason** of transfer by selecting an appropriate option from the dropdown.
5. Click on '**Continue**'

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PAY AND TRANSFER


Review


Please check these details carefully before continuing.

From

Account: MULTI CCY Savings
007-097090-821

To

Account:  Hong Kong SAR
HKD Current
657-198123-888

Details Edit 

Receiving amount: HKD 2.00

Reason for sending country/territory: OR250 Deposits transfer to abroad for Taiwan Resident

Recurring: Yes

Frequency: Daily

Date: 28/08/2019

Number of transfers: 2

Email address: Yenyang@hsbc.com.tw

Language for notification: English

Important information

1. This remittance service is only applicable for remitting funds to an overseas HSBC branch between accounts of the same name and the same currency.
2. You need to set up designated accounts for HSBC Internet Banking before making the first outward remittance. You can complete the "Pre-defined Account / Payee Account Application Form" (restricted to accounts under the same name) at a HSBC branch or you may download and mail the completed form. The service is available only if you have set up designated accounts.
* The application takes approximately 5 working days to process.
3. During your first usage of this fund transfer service, if the identities of sender and receiver are inconsistent across different countries, HSBC will confirm the consistency of your two identities within two working days. You will not be able to access this service during the confirmation period.
4. A Global Transfer Fee will be applied to each transfer unless you are a Premier customer. The fee incurred will be debited from your account. Please [click here](#) to check the Global Transfer Fee for each currency.
5. For internet transfers from an account in Taiwan to other countries, remittance amounts must not exceed an equivalent of NTS 500,000 per transaction, and the cumulative remittance transaction per day is limited to the equivalent of NTS 500,000.
6. According to the regulation of competent authority in Taiwan and to avoid the failure of transaction, valid ARC is required for proceeding inward/outward remittance. For the residents of Hong Kong and Macao, please make sure your ARC is valid for declaring the remittance transaction. To update your ARC information to HSBC, please contact Taiwan HSBC Call Centre.

Cancel **Confirm**

Please review your transaction details here.

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click '**Confirm**' to submit the transfer.

Are you sure you want to cancel?
Any changes you have made will be lost.

Don't cancel **Cancel**

To cancel the transfer, click '**Cancel**' in the '**Are you sure you want to cancel?**' pop-up.

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